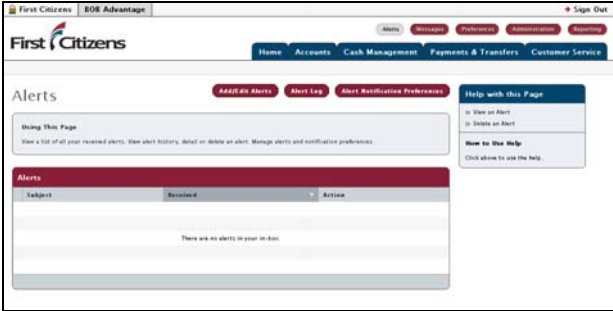
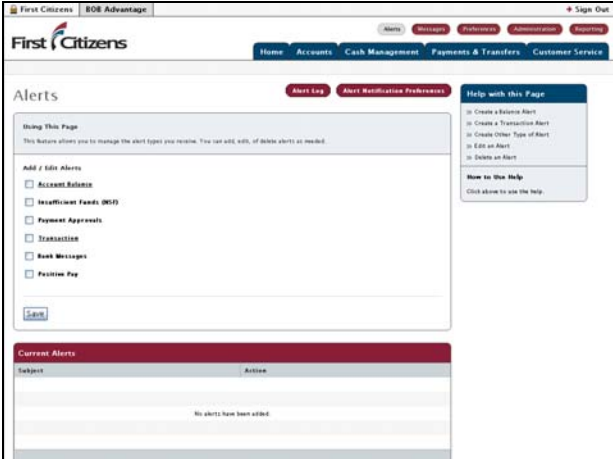


Alerts

Step	Action
1.	On the Home Page, click on the Alerts button
2.	<p>The Alerts page appears.</p>  <p>The screenshot shows the First Citizens Alerts page. At the top, there are navigation tabs: Alerts, Messages, Preferences, Administration, and Settings. Below these are menu items: Home, Accounts, Cash Management, Payments & Transfers, and Customer Service. The main heading is 'Alerts'. There are three buttons: 'Add/Edit Alerts', 'Alert Log', and 'Alert Notification Preferences'. A 'Help with this Page' button is also present. Below the buttons is a section titled 'Alerts' with a table. The table has columns for 'Subject' and 'Action'. The table is empty, and a message below it says 'There are no alerts in your list.' To the right of the table is a 'Help with this Page' sidebar with links: 'View an Alert', 'Delete an Alert', 'How to Use Help', and 'Click above to see the help.' Below the sidebar is a 'How to Use Help' section with a link 'Click above to see the help.'</p>
3.	<p>Click the Add/Edit Alerts button and the Add Alerts screen appears.</p>  <p>The screenshot shows the First Citizens Add/Edit Alerts screen. At the top, there are navigation tabs: Alerts, Messages, Preferences, Administration, and Settings. Below these are menu items: Home, Accounts, Cash Management, Payments & Transfers, and Customer Service. The main heading is 'Alerts'. There are two buttons: 'Alert Log' and 'Alert Notification Preferences'. A 'Help with this Page' button is also present. Below the buttons is a section titled 'Add / Edit Alerts'. This section has a sub-heading 'This feature allows you to manage the alert types you receive. You can add, edit, or delete alerts as needed.' Below this is a list of alert types with checkboxes: 'Account Balance', 'Insufficient Funds (NSF)', 'Payment Approvals', 'Transaction', 'Bank Messages', and 'Positive Pay'. There is a 'Save' button at the bottom of this list. Below the list is a section titled 'Current Alerts' with a table. The table has columns for 'Subject' and 'Action'. The table is empty, and a message below it says 'No alerts have been added.' To the right of the table is a 'Help with this Page' sidebar with links: 'Create a Balance Alert', 'Create a Transaction Alert', 'Create Other Type of Alert', 'Edit an Alert', and 'Delete an Alert'. Below the sidebar is a 'How to Use Help' section with a link 'Click above to see the help.'</p>
4.	<p>Depending on the permissions you have been granted you will have the option to set the following alerts:</p> <ul style="list-style-type: none"> - Account Balance - Insufficient Funds (NSF) - Payment Approvals - Transaction - Bank Messages - Positive Pay <p>Once you have selected your alerts click the Save button and the alerts you added will show in the Current Alerts section.</p>
5.	Click the Alert Notification Preferences button and designate your preferred method for receiving the alerts.